



The Bridge Upgrade

2025

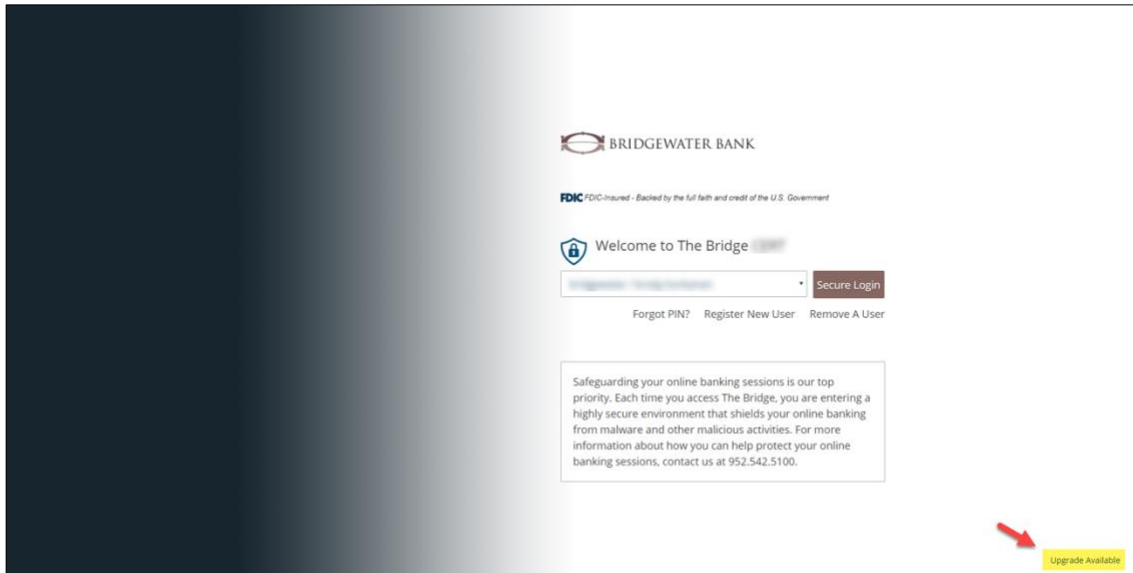


BRIDGEWATER BANK

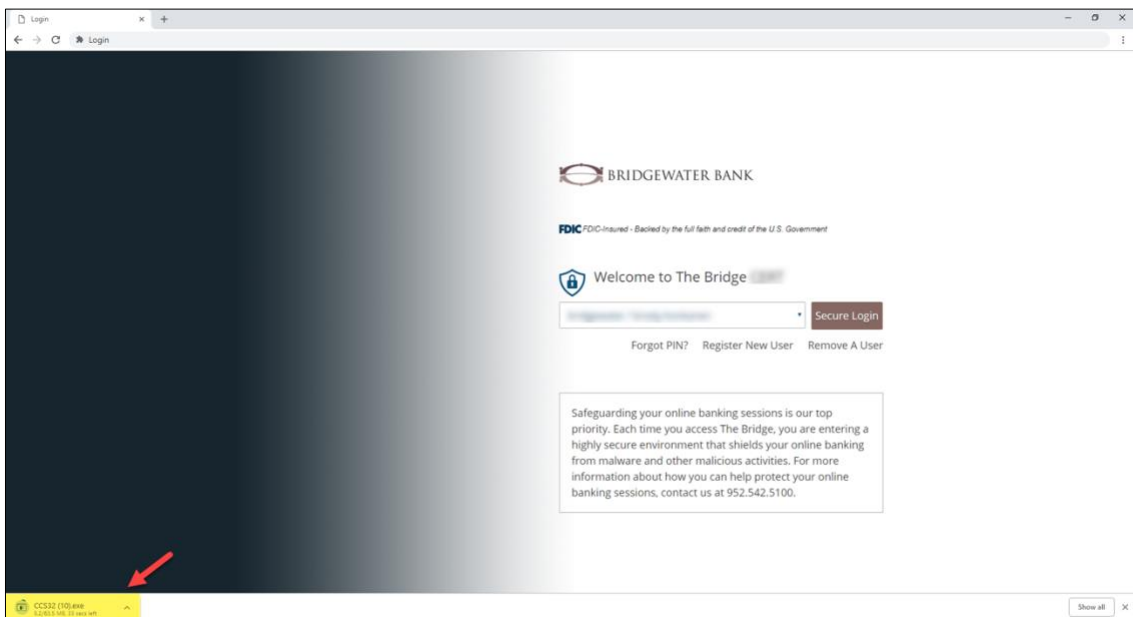
The Bridge Secure Browser Upgrade Instructions

Important Action Required: Before your first login after maintenance is complete, you will need to upgrade your online banking secure browser. Please follow the steps below to complete the upgrade:

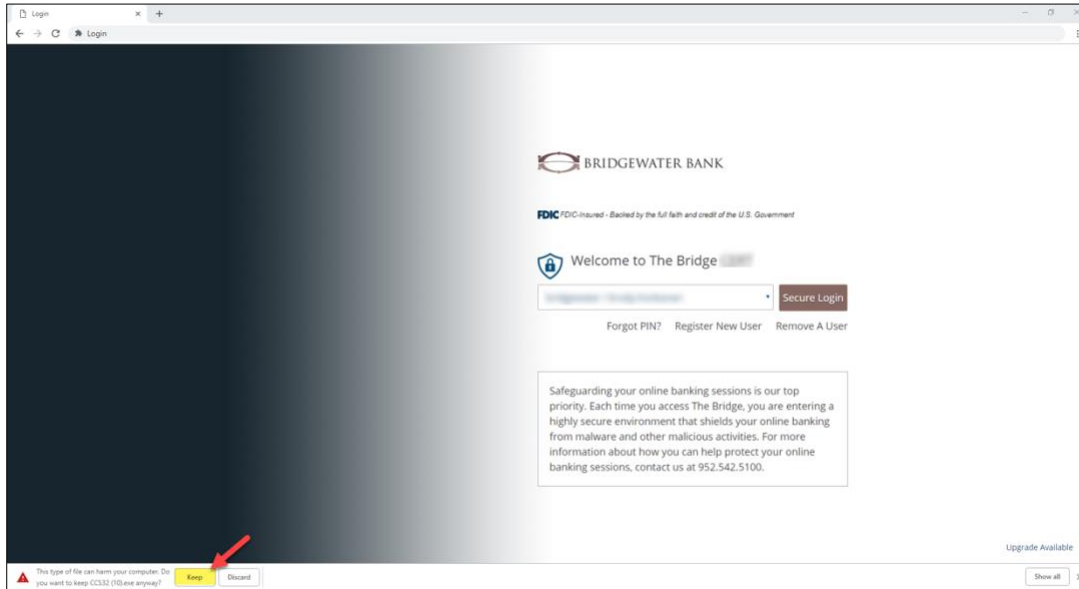
1. **Select 'Upgrade Available'** in the bottom right corner of your screen.



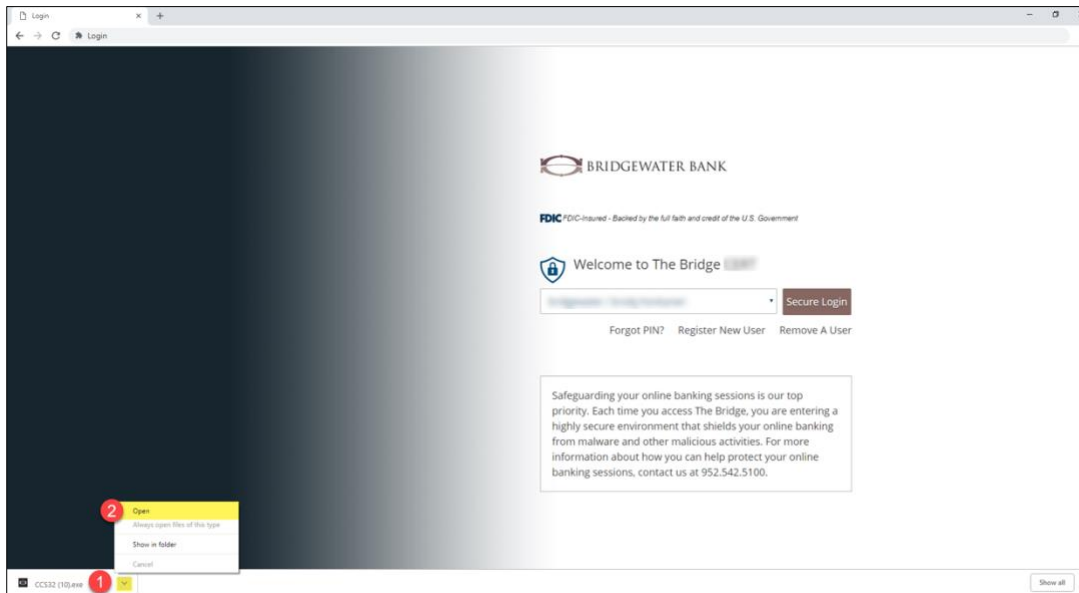
2. **Download the Update:** The download will begin and run in the bottom left corner of your screen.



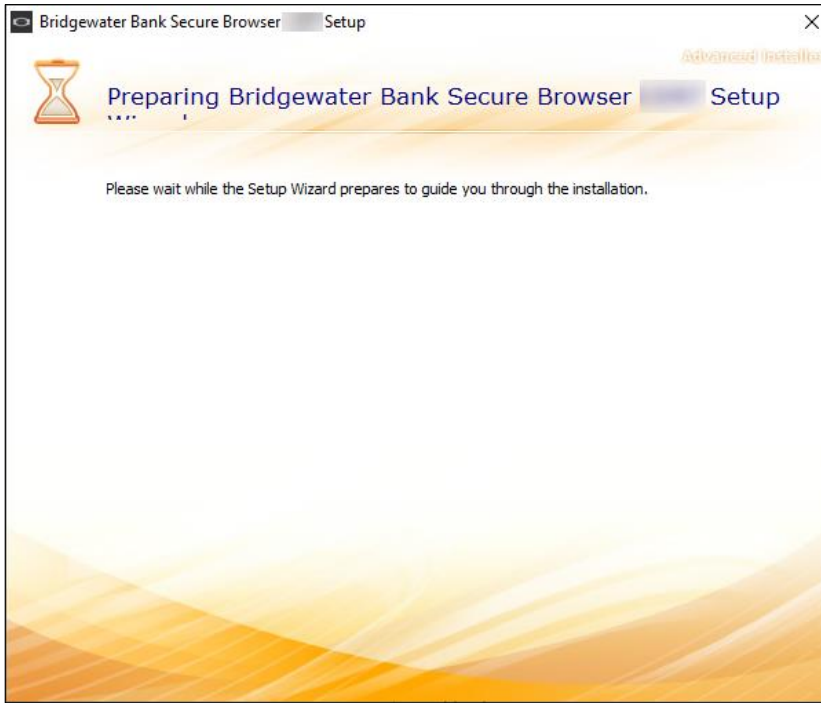
3. Select 'Keep' if prompted by your browser.



4. Open the Download: Click the carrot icon next to the download and select 'Open'.

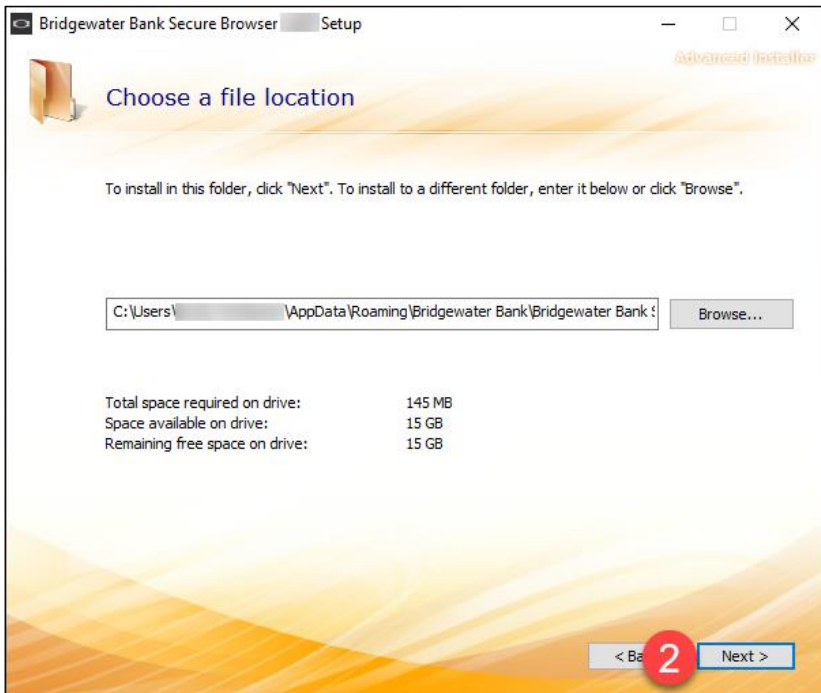


5. **Close Your Browser:** Ensure your browser is closed to allow the upgrade to run.

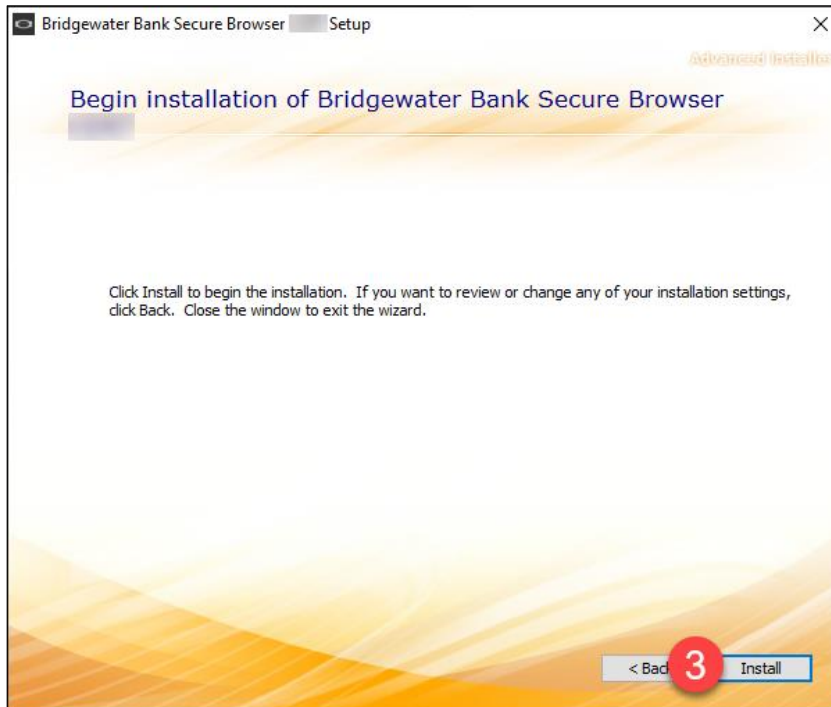


6. **Follow the Installation Steps:**

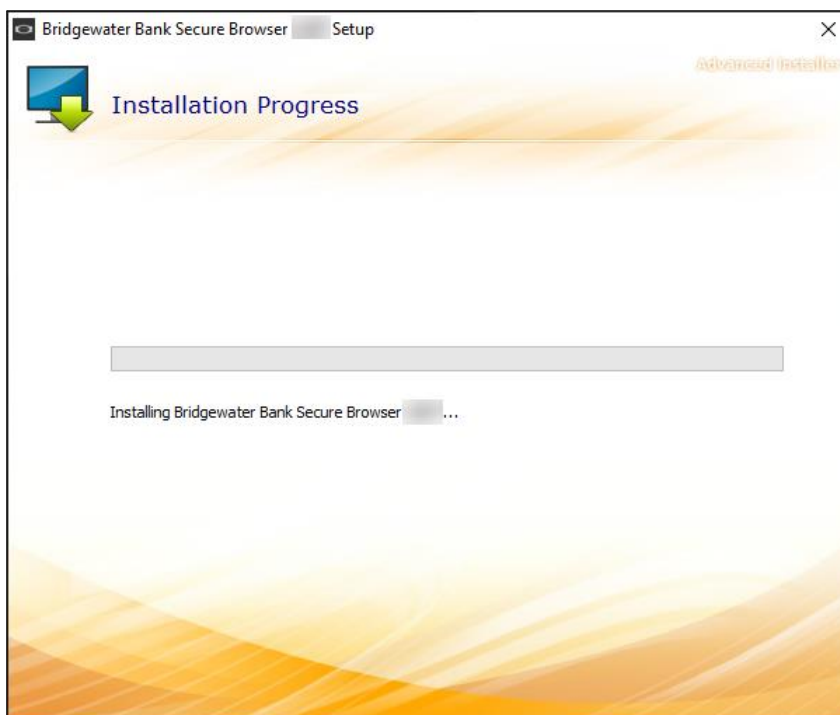
- Select 'Next'.
- Select 'Next' again.



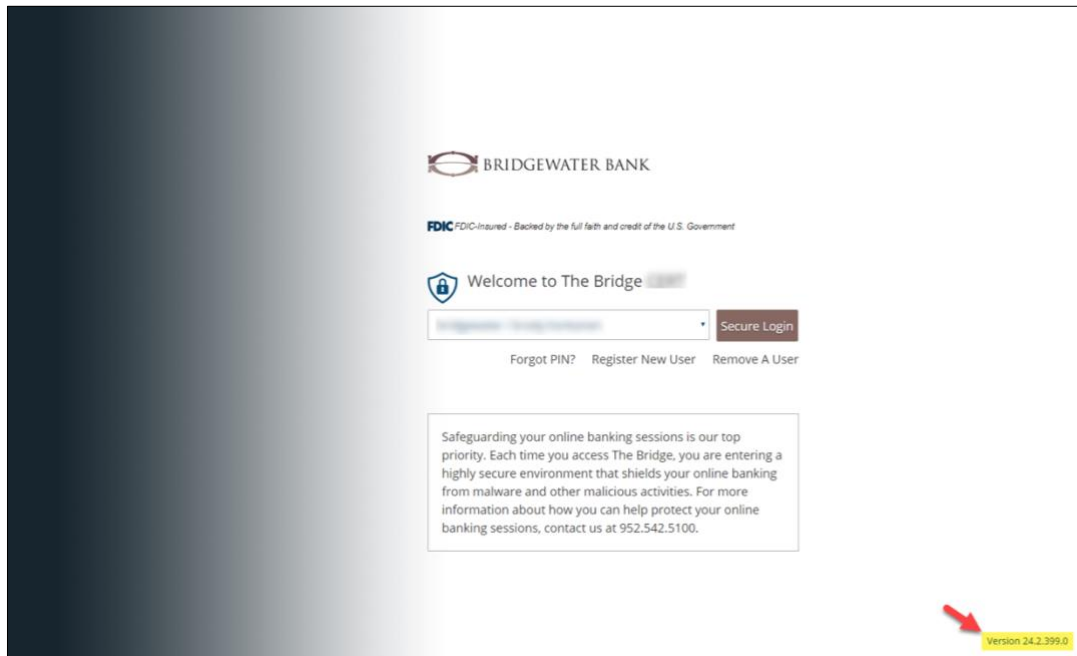
- Select 'Install'.



7. **Installation Process:** The installation will proceed automatically.



- 8. Relaunch and Confirm Version:** Once the installation is complete, the secure browser should relaunch automatically.



If you encounter any issues or have any questions, contact a dedicated member of our team at:

- **Phone:** 952.542.5100
- **Email:** hello@bridge2bwb.com

Thank you for your understanding and cooperation as we enhance your online banking experience. It is a privilege to serve you.